

# Ashford Health and Wellbeing Board

Minutes of a Meeting of the Ashford Health & Wellbeing Board held on the 22<sup>nd</sup> April 2015.

## Present:

Councillor Michael Cloughton – Chairman – Cabinet Member, ABC;  
 Navin Kumta – Vice-Chairman – Clinical Lead Ashford CCG;  
 Tracey Kerly – Head of Communities and Housing, ABC;  
 Philip Segurola – Director Specialist Children’s Services, KCC;  
 Paula Parker – KCC Social Services;  
 Faiza Khan – Public Health, KCC;  
 Sheila Davison – Head of Health, Parking & Community Safety, ABC;  
 Simon Perks – Accountable Officer, CCG;  
 Neil Fisher – Head of Strategy and Planning, CCG;  
 Caroline Harris – HealthWatch Representative;  
 Martin Harvey – Patient Participation Representative (Lay Member for the CCG);  
 Tracy Dighton – Voluntary Sector Representative;  
 Mark Lemon – Policy and Strategic Partnerships, KCC;  
 Stephen Bell – Local Children’s Trust;  
 Christina Fuller – Cultural Projects Manager, ABC.  
 Emma Hanson – Head of Strategic Commissioning and Community Support, KCC;  
 Keith Fearon – Member Services and Scrutiny Manager, ABC;  
 Belinda King – Management Assistant, ABC;  
 Renu Sherchan – Environmental Health, ABC.

## Also Present:

Councillor Paul Clokie

## Apology:

Diane Aslett – Age UK.

## 1 Notes of the Meeting of the Board held on the 21<sup>st</sup> January 2015

- 1.1 Tracy Dighton referred to paragraph 4.12 and advised that her suggestion that the Chief Executive of Kent and Medway NHS and Social Care Partnership Trust be invited to a future meeting was supported by the Board.

**Subject to the above comment, the Board agreed that the notes were a correct record.**

## 2 Chairman’s Report – Overview of Opportunities and Activity during the Year

- 2.1 The Chairman explained that his report represented a review of the past 12 months’ activity. He believed it presented a positive view of the work

undertaken by the Board and recognised its importance in terms of improving services for the residents of Ashford. He considered that the profile of Health and Wellbeing Boards would increase and play a more strategic role following the General Election and he believed that this Board was travelling in the right direction.

**The Board supported the Chairman's report.**

### **3 Focus on Independent Living and Self-Management**

3.1 Included with the Agenda papers was an introduction and covering report which set out details of the presentations the Board would receive and included recommendations for consideration.

#### **(a) Building Community Capacity**

3.2 Emma Hanson, Head of Strategic Commissioning and Community Support, KCC gave the above presentation. The presentation covered the Community Capacity Building Programme which explored the role that Community Support played in preventing or delaying the need for statutory services. It would support KCC in developing a commissioning approach for building community capacity including a core offer or menu of services to support wellbeing, social inclusion and independence across the County. The presentation also explained the work KCC were undertaking with the community of Wye which was a project about testing new models of care and support that were more commonly focused and accountable through working with local residents to co-design alternative models of care and support.

3.3 During the presentation Emma Hanson had mentioned that KCC currently commissioned services in Wye that supported 28 residents of Wye. Tracey Kerly asked what outcomes were expected if these funds were subsequently transferred to be allocated locally. Emma Hanson said that there would be a reduction in costs and any surplus would be ploughed back in to the community allowing further work to be undertaken. She hoped that the initiative would reduce the number of emergency admissions to hospital and as part of the work, she would be working with both General Practitioners and the hospital on this initiative. Funding was available for one year for the pilot study. Paula Parker advised that KCC were utilising community wardens in enabling them to fulfil their community role in this area. The establishment of community agents would also allow them to work within the community and there was currently one of them for each CCG area.

3.4 In response to a question, Emma Hanson said that the funding for the services commissioned to support these residents had not been given to Wye but the discussions with them were talking about how this could be used in a different way to be of a mutual benefit to the community and also to KCC. KCC would not be looking for Parish Councils or the Borough Council to meet a shortfall in any provision and she emphasised it was about making sure that the services met the needs. Emma Hanson explained that if people at risk were identified at an earlier stage it would allow steps to be taken to put solutions in place prior to it reaching a point where it had to be treated as an emergency and an admission to hospital.

- 3.5 Emma Hanson provided details of the STAMP Programme which was supported by KCC, Public Health and the CCGs with a remit to help Kent Charities and social enterprises, manage the transition from grants/funding to commercial contracts. This organisation would work with partners in a different way and would feed in to the overall community strategy.
- 3.6 Emma Hanson made reference to the Community Wardens and a desire to increase their focus on health and social care. Sheila Davison emphasised that their community safety work already contributed significantly to health and welfare and therefore this needed to be treated with caution. Tracey Kerly explained that the sheltered housing scheme in Wye could be involved in developing this initiative and the Chairman suggested that this be taken forward outside of the meeting.
- 3.7 As part of the establishment of a Strategic Partnership Group, Emma Hanson said that she would welcome the appointment of an Ashford Borough Council representative on the Group.
- 3.8 Tracy Dighton referred to the difficulties, for example, of Managers in Children's Centres in drawing down additional funds to provide extra services. Emma Hanson explained that under the proposed model the Partnership would be tasked with sorting out the desired outcomes. They would work with other agencies to deal with the issue. In terms of courses run by STAMP, she advised that they did levy a charge for attendance at their events as it was considered preferable to charge a nominal amount rather than offer free spaces as this resulted in more people actually attending the events.
- 3.9 In terms of the pilot exercise, Emma Hanson considered that the work undertaken in Newington, Thanet could have relevance to Ashford's urban wards.

**(b) Age UK Integrated Care Programme**

- 3.10 Paula Parker, KCC Social Services gave a presentation on behalf of Diane Aslett of Age UK. The covering report explained that the purpose of the Age UK Integrated Care Programme was to co-develop with local partners new and innovative services that aimed to reduce the risk of and prevent vulnerable old people being admitted to hospital. The services would focus on maximising the independence and self-reliance of older people using a range of approaches including promoting self-management, peer support, building and maintaining social networks and practical support alongside existing health and social care interventions. Paula Parker drew attention to the link to a video set out within the presentation and encouraged members of the Board to view it outside of the meeting.
- 3.11 Caroline Harris said she had concerns in that there were less and less volunteers available and for those that did volunteer, their time was becoming stretched. She asked what could be done to help support the voluntary sector. Emma Hanson said that they were currently looking at the establishment of "spice credits" which could be earned and be used for example in gyms or for local attractions. She explained that she would

arrange for invitations to the launch of the Spice Credit Scheme to be sent to members of the Board. Councillor Clokie commented that if the credits were used to gain access to Local Authority run swimming pools then the Local Authority was subsidising the programme. Emma Hanson accepted this point but said that generally the credits could be used off peak and the other benefits from the use of the swimming pool were for example on the sales of food or beverages by that visitor. Emma Hanson encouraged all to come to the presentation and said that there was a strong evidence base that such a credit scheme would help in terms of supporting volunteers.

- 3.12 Tracy Dighton said she was aware of a pilot scheme entitled “Rother St Mary’s” and she agreed to forward the details to Emma Hanson.
- 3.13 In terms of the recommendations, Councillor Clokie referred to (d) and advised there had been concern expressed in Tenterden that the development at Danemore could involve three storeys. He therefore suggested an amendment to the wording of recommendation (d).

**The Board recommended that:**

- (a) the detailed briefings on the projects be noted.**
- (b) consideration be given to how the projects can be supported by stakeholders and commissioners especially through the life of the projects.**
- (c) the update and outcomes be brought to future meetings.**
- (d) details of the redevelopment of the sheltered scheme at Danemore, Tenterden are yet to be confirmed and an update be brought to a future meeting.**
- (e) Ashford Borough Council be invited to appoint a representative to join the Strategic Partnership in Wye.**
- (f) more information be provided to the Ashford North Network.**
- (g) an invite be issued to Board members to the launch of the Spice Credit Scheme.**

## **4 Planning for Tomorrow, Delivering Today – Strategic Commissioning Plan 2014-2019**

- 4.1 Included within the Agenda papers was a summary of the above document, together with a copy of the full document. Neil Fisher explained that last year the Board had received a report on the five year Commissioning Plan which included the first two years’ Operation Plan. He said that the document before the Board was a refresh of year 2 and involved no strategic changes. He referred to certain targets and in particular to the fact that the target of 66.7% for Dementia diagnosis had not been achieved and was in the region of 52%.

- 4.2 In response to a question, Neil Fisher explained that the targets were not included within the document as the figures were not available to show the full year's performance. He said for the most part, the targets missed were not by a huge amount.
- 4.3 Simon Perks said he thought it would be useful for the Board to consider at a future meeting a report on the Constitutional Standards within which the CCG worked and which also identified the timescales when national targets had to be achieved. In terms of the target for patients being admitted, transferred or discharged within four hours from the arrival at the A & E Department, Simon Perks explained that the target was 95%, however, the current performance was around 90%. He said there was no one single answer as to why performance was at this level and advised that it had been included in the Hospital Trust's published improvement plan.
- 4.4 With reference to Dementia diagnosis, Simon Perks explained that the Canterbury CCG had achieved the target therefore further work was needed to be undertaken with Ashford's GP's to improve on performance. In terms of the William Harvey Hospital, Simon Perks explained that the CQC would return in July to undertake an assessment of improvements stemming from the Trust's improvement plan and at that time it may become clear as to whether the Hospital would be taken out of special measures. A new temporary Chief Executive was in post who wished to move beyond the current improvement plan and improve further. The Board agreed that it would be appropriate to invite the Chief Executive of the Trust to a future meeting of the Board.

**The Board recommended that:**

- (a) the Strategic Commissioning Plan 2014-2019 be supported.**
- (b) a report be submitted to a future meeting of the Board on the CCGs Constitutional Standards.**
- (c) the Chief Executive of the East Kent Hospitals University NHS Foundation Trust be invited to the meeting of the Board to be held in October 2015.**

## **5 Ashford Local Performance Plan**

- 5.1 The report explained that the Ashford Local Performance Plan was a live document which illustrated the range of activities and programmes delivered in the Ashford Clinical Commissioning Group area, organised under the five Kent Health and Wellbeing Strategy outcomes. Faiza Khan took the Board through the report and asked whether the Board wished to concentrate on fewer of the outcomes rather than all of them.
- 5.2 Sheila Davison said that the Board would be refreshing its own priorities at its meeting in October 2015 and advised that currently the Board had five priorities it was currently working on.

- 5.3 Mark Lemon explained that the County Council had organised an event to be held on the 17<sup>th</sup> June 2015 at the County Showground to undertake a stocktake of the work undertaken to date on the health and wellbeing strategy and he asked that any members of the Board who wished to attend to let him know and he would arrange for an invitation to be sent.

**The Board recommended that:**

- (a) the contents of the Ashford Local Performance Plan be noted.**
- (b) it be agreed that the Ashford Lead Officers Group raise any specific concerns and/or good practice that arise from the plan to the Ashford Health and Wellbeing Board.**
- (c) a number of key priority activities be identified and regular updates and reports be received on the progress of these activities.**
- (d) the plan be endorsed as an information resource to update the Kent Health and Wellbeing Board on Ashford's local achievements in relation to the Kent Health and Wellbeing Strategy priorities and outcomes.**
- (e) Board members be invited to contact Mark Lemon direct for invitations to the KCC Joint Health and Wellbeing Strategy event on the 17<sup>th</sup> June 2015 at 10am the County Showground, Maidstone.**

## **6 Kent Health and Wellbeing Board Meeting and Strategy Update**

- 6.1 Set out on the cover of the Agenda was a link to the Agendas and Minutes of the Kent Board.
- 6.2 Navin Kumta said that the most important item dealt with by the Kent Board was the Commissioning Plan of the CCG and the plan for Public Health. He also explained that a report on the Better Care Fund would be submitted to the next meeting of the main Kent Board.

**The Board noted the report.**

## **7 Partner Updates**

- 7.1 Included with the Agenda were A4 templates submitted by Partners:-

**(a) Clinical Commissioning Group (CCG)**

Simon Perks said that in terms of A & E there were a number of initiatives in progress to improve the performance.

**(b) Kent County Council (Social Services)**

Noted.

**(c) Kent County Council (Public Health)**

Faiza Khan drew attention to the report and in particular to the initiatives involving smoke free parks and play spaces; the Alcohol Strategy; tobacco control; CAMHS; and breast feeding. She also explained that the contract would shortly be awarded to provide sexual health services for East Kent and that this will be the subject of a consultation process to determine location of services.

**(d) Ashford Borough Council**

Tracey Kerly gave an update and explained that the Little Hill Extra Care Scheme was on target, however, the project at Farrow Court was delayed with the first phase now due for initial completion by early July 2015 and the second phase by early 2017. It was also noted that the previous week the Council had supported the acquisition of the Park Mall shopping centre and Wilko store premises. She also explained that she had attended the launch of the Smoke Free Play Spaces scheme and she advised that the play spaces were being well used.

**(e) Ashford Children and Young Persons Health and Wellbeing Committee**

Stephen Bell explained that in terms of mental health, the provision for these services for young people should involve only a six week maximum wait. With reference to NEETS he advised that in terms of school leavers his organisation was unaware of what 12% of them were currently doing.

**(f) Case Kent/Voluntary Sector Representative**

Tracy Dighton explained that at the next Community Network meeting in Ashford, Neil Fisher from the CCG had agreed to speak and furthermore a representative from Kent County Council had agreed to attend to talk about the issue of contracting.

With reference to the Charing Gardening Club, the Chairman explained that at a recent Grants Gateway Panel £7,000 had been awarded to the organisation. He explained that at the Grants Panel Meeting it had been suggested that the Club undertake a disabled audit and he was pleased to report that this had now been done and the recommendations had been acted upon. The Chairman also said he was pleased that the organisations which had to be relocated from International House had all now successfully moved to new premises.

**(g) HealthWatch Kent**

Caroline Harris explained that their report on support received from GP's by mental health patients had been published on their website.

## **8 Forward Plan**

- 8.1 The Board noted the Forward Plan of subsequent meetings of the Board.

## **9 Next Meeting**

- 9.1 The next meeting would be held on the 22<sup>nd</sup> July 2015.
- 9.2 The Chairman explained that this was his last meeting of the Board and said he wished to thank everybody who had been involved with its work for their support. The Chairman also said that he was concerned about the future of the Board and advised that he had met with the Leader of the Council and the Chief Executive to discuss this issue. If it was not possible to identify another Chairman for the Board from the partners, it was possible that an independent Chairman could be appointed. He said that he would be willing to take on this role if asked.
- 9.3 Sheila Davison also said that the Board wished to give thanks to Councillor Claughton as Chairman for all his work.

(KRF/AEH)

MINS: Ashford Health & Wellbeing Board - 22.04.15

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